

Frequently Asked Questions

Where can I find the 2025 Conference Agenda?

[Click here](#) for the Executive Program and [click here](#) for the Spouse Program.

What is the hotel address, phone number and website?

The Ritz-Carlton, Amelia Island

475 Amelia Island Parkway

Amelia Island, FL 32034

Phone: (904) 277-1100

[The Ritz-Carlton, Amelia Island Website](#)

How do I make a hotel reservation for the conference?

Reserve your room at the Senior Living 100 preferred rate of \$429 (Regular – Coastal View) or \$469 (Upgraded – Partial Ocean View) [online here](#) or call The Ritz-Carlton, Amelia Island at (888) 239-1217 and reference "Senior Living 100".

Rate expires on February 13th, 2025 – or while inventory exists.

What time is Check-in, Check-out at the hotel?

Check-in is at 4:00 pm, Check-out is at 11:00 am.

What is the room cancellation policy at The Ritz-Carlton, Amelia Island?

If cancelled within 7 days of your arrival, you will be charged a one-night room and tax penalty to the credit card on file.

How much should I tip hotel bell staff?

Each guest will be charged a \$15.00 total, per person, in and out fee if applicable (this is separate from your room rate). Additional tipping is at your discretion.

How much should I tip housekeeping?

A daily housekeeping gratuity of \$5.00 per room/per night is suggested.

Is there a hotel resort fee?

A daily charge of \$30.00 per room plus tax (reduced from \$50) will be applied for the hotel's resort fee. The daily resort fee includes:

- Complimentary general bandwidth in guest room and meeting space, public areas

- 24-hour access to the Fitness Center
- One (1) Daily Fitness Class
- Use of practice facilities and one bag of range balls at the Golf Club of Amelia Island. Proper attire is required.
- Tennis Court privileges, including racquet and balls for one (1) hour
- Bicycle usage for up to two (2) bikes, for two (2) hours
- One (1) beach umbrella and two (2) beach chairs per room, per day
- One (1) beach boogie board per room, per day

Where and when can I check into Senior Living 100?

When you arrive at Senior Living 100, please proceed as follows:

Welcome Desk Hours & Locations:

Saturday, March 22:	3:00 pm – 6:00 pm	Ritz-Carlton Ballroom Foyer
Sunday, March 23:	7:00 am – 5:00 pm	Ritz-Carlton Ballroom Foyer
Monday, March 24:	7:00 am – 5:00 pm	Ritz-Carlton Ballroom Foyer
Tuesday, March 25:	7:00 am – 3:00 pm	Ritz-Carlton Ballroom Foyer
Wednesday, March 26:	7:00 am – 9:00 am	Ritz-Carlton Ballroom Foyer

What ground transportation is provided to/from the hotel/airport?

Senior Living 100 will provide complimentary transportation from Jacksonville International Airport (JAX) to The Ritz-Carlton, Amelia Island on Saturday, March 22 and Sunday, March 23. We will also provide complimentary transportation to Jacksonville International Airport (JAX) on Wednesday, March 26. Booking will be available in the fall.

What does the attendee fee include?

The attendee fee includes all education sessions, conference materials, conference meals, breaks, recreational experiences, and ground transportation to/from Jacksonville International Airport (JAX) on March 22, 23 and 26 only.

**It does not include travel, lodging and personal incidental expenses.*

What does the spouse/significant other fee include?

The spouse fee includes all spouse activities, recreational experiences, hosted receptions and dinners, and ground transportation to/from Jacksonville International Airport (JAX) on March 22, 23 and 26 only.

**It does not include travel, lodging and personal incidental expenses.*

What is the conference attire?

Meetings/Education: Spouse/Significant Other Program: Evenings:

Business Casual

Resort Casual

Resort Casual

What is the conference cancellation policy?

- Cancellations on or before February 21, 2025: You can appoint a substitute senior-level executive, transfer your registration to the 2026 Senior Living 100 or receive a refund less a \$250 service fee.
- Cancellations after February 21, 2025: You can appoint a substitute senior-level executive in your place. No registration refunds or transfers to another conference will be allowed.

Experiences & Suggested Attire:

Sunday, March 23rd

- Spouse Community Service: Casual attire
- Spouse Book Club with Guest Speaker: Casual attire
- Clay Shooting:
- Princess Amelia River Cruise: Casual attire, light jacket, hat, sunglasses
- Margarita & Ceviche Fiesta: Casual attire
- Pickleball Tournament: Active attire, sneakers/tennis shoes

Monday, March 24th

- Historic Trolley Tour, Lunch & Exploration: Casual attire, comfortable walking shoes, light jacket, hat, sunglasses

Tuesday, March 25th

- Spouse Beach Blast: Pool attire
- Backwater Fishing: Long sleeved shirt (sun resistant and quick-dry), waterproof shoes/sandals, hat, sunglasses
- Refresh & Renew: Spa Massage: Casual attire
- Beach Blast: Beach attire
- Sip & Savor: Casual attire

What is the average temperature during the conference?

High: 73°, Low: 54°

Please check the [weather](#) in advance and pack accordingly. Our evening functions will be outside.

Does the hotel provide complimentary Wi-Fi?

Wi-Fi in guest rooms, public areas and meeting space is complimentary.

Does the hotel offer room service?

In-room dining is available 24 hours a day.

What are the business center hours in the hotel?

There is not a full business center, however there is a self-service computer on the lobby level.

What are the spa hours in the hotel?

The Spa is open daily from 8:30am – 5:00 PM. Call (904) 277-1087 to reserve a treatment and mention “Senior Living 100” to receive a 10% discount. Discount excludes salon and retail shop.

What are the golf course hours?

The Golf Club of Amelia Island combines spectacular scenery with exhilarating golf experiences. The course was designed by PGA Tour Veterans Mark McCumber and Gene Littler.

- Tee Times are available daily from 7:30 AM – 5:30 PM
- Course Information: 18 Holes ; 72 Course Par ; 6,682 Yards
- Call (904) 277-0012 for reservations. Reference ‘Senior Living 100’ to receive 10% discount on published Green Fees.

What are the fitness center hours?

The fitness center is accessible 24-hours-a-day with guestroom key card.

Where do I park at the hotel?

The resort offers on-site valet parking for \$40 per vehicle, per night (plus sales tax). They do not offer self-park.