



Exceptional Infection Control: Why it Matters and Best Practices

Senior Living 100 Coronavirus Task Force, May 13, 2020

Senior Living Infection Control – Big Downside and Big Upside

Downside: An Outbreak

Prevention of COVID-19 Will Get Harder, Not Easier

Big Upside: Opportunity to Win vs Home – Isolated and Less-Safe

Small Upside: Safest SL over Next 12-24 Months Wins

Developing an Exceptional Infection Control Program is Foundational

COVID-Safe Infection Control Blueprint

- I. Prevention
- II. Detection and Containment
- III. Communication and Culture

Prevention: Keeping COVID-19 Out

Establish a dedicated multi-disciplinary COVID team

Create and adhere to fool-proof checklists

Robust and frequent testing/screening

Disinfect high touch areas

Prevention: Keeping COVID-19 Out

Suppress droplet transmission: masking and social distancing

Educate, train and observe proper PPE donning and doffing

Reduce/eliminate staff exposure in the community

Exclusivity with third-party vendors/providers

Detection & Containment

Be prepared to create a “Strike Team” model

Robust and frequent testing/screening

Isolate CV+ and PUI

Difficult to isolate memory care residents

Assign fewer residents per staff

Communication

Timely communication with staff, residents and family

Keep everyone informed and be transparent

Consistent and frequent messaging to educate, alleviate fears and dispel misinformation

Video messaging for staff to be vigilant as states are reopening

Culture

Lead by example

Reassure staff, residents and family members the importance of a safe, infection-free environment

Safe protocols outside of community

Staff appreciation

Spotlight Protocols

Reduce/Eliminate Staff Exposure in the Community

Single Site Employer

Might lose staff but critical to reduce spread from other employers

Convert PT staff to Full Time Staff

Offer Staff Assistance

Groceries and other supplies

To reduce going to the store other public places

Onsite Living – Atlanta Life Plan Community

Spotlight Protocols

Robust & Frequent Testing and Screening

Conduct frequent widespread testing within facilities.

- Test all residents

- Test all new admissions

- Test any residents thereafter that develop symptoms

Know ALL COVID-19 symptoms; especially those more prevalent in elderly: (myalgia, extreme fatigue, nausea, diarrhea, delirium)

Spotlight Protocols

Educate, Train and Observe Proper PPE Donning and Doffing

Condition staff to highly structured PPE protocols

Isolate donning and doffing within secure “Steripod” chambers

Staff enters via single entrance

Removes street clothes and dons scrubs laundered onsite

Post shift, staff undergoes UV sterilization

Exit facility without passing through patient care areas

Slide Deck will be emailed to you and
available at seniorliving100.com

(Click the orange Coronavirus button at the top of the page)

For more information:
jcross@lincolnhc.com