

Frequently Asked Questions

Where and when can I check into Senior Living 100?

When you arrive at Senior Living 100 please proceed as follows:

Welcome Desk Hours & Location:

Saturday, March 11:	3:00 – 6:00pm	Bella Vista Terrace
Sunday, March 12:	7:00am – 5:00pm	Tiburon Ballroom Foyer
Monday, March 13:	7:00am – 5:00pm	Tiburon Ballroom Foyer
Tuesday, March 14:	7:00am – 3:00pm	Tiburon Ballroom Foyer
Wednesday, March 15:	7:30am – 9:00am	Tiburon Ballroom Foyer

Where can I find the 2023 Conference Agenda?

[Click here](#) for the executive program and [click here](#) for the spouse program.

What is the hotel address, phone number and website?

The Ritz-Carlton Naples, Tiburon
2600 Tiburon Drive
Naples FL 34109
239-593-2000
[Ritz-Carlton Naples, Tiburon](#)

How do I make a hotel reservation for the conference?

Reserve your room at the Senior Living 100 preferred rate of \$399 [online here](#), or call The Ritz-Carlton Naples, Tiburon at (877) 557-3092 and mention “Senior Living 100”. Rate expires on Friday, February 2, 2023 – or while inventory exists.

Is there a resort fee?

A daily charge of \$20.00 per room/per night will be applied for the hotel’s resort fee. The daily resort fee includes:

- Reservoir water park access with two Drift lazy river pool floats included
- Tennis court rental: one-hour complimentary court time and racquet rental for two guests
- Resort bicycles = two bikes for two hours per day
- Enhanced guestroom wireless internet access
- Driving range access at Tiburon Golf Club for two guests

What is the room cancellation policy at The Ritz-Carlton Naples, Tiburon?

Reservations may be cancelled until 7 days prior to arrival without penalty. Cancellations received after 7 days prior to arrival will assess a one-night room + tax penalty.



SENIOR LIVING 100

Leadership Conference

What time is Check-in, Check-out at the hotel?

Check-in is at 4:00 pm, Check-out is at 11:00 am.

How much should I tip hotel bell staff?

Each guest will be charged a \$12.00 one-time portage service fee (this is separate from your room rate). Additional tipping is at your discretion.

How much should I tip housekeeping?

A daily housekeeping gratuity of \$5.00 per room/per day is suggested.

What ground transportation is provided to/from the hotel/airport?

Senior Living 100 will provide complimentary ground transportation from Southwest Florida International Airport (RSW) to The Ritz-Carlton Naples, Tiburon on Saturday, March 11, Sunday, March 12. We will also provide complimentary ground transportation to Southwest Florida International Airport (RSW) from The Ritz-Carlton Naples, Tiburon on Wednesday, March 15. To reserve your complimentary ground transportation, please [click here](#). Reservations will be accepted until Monday, February 27th at 11:59pm.

What does the attendee fee include?

The attendee fee includes all education sessions, conference materials, conference meals, breaks, recreational activities, and ground transportation to/from Southwest Florida International Airport (RSW) on March 11, 12 and 15 only.

**It does not include travel, lodging and personal incidental expenses.*

What does the spouse/significant other fee include?

The spouse/significant other fee includes all spouse activities, recreational activities, hosted receptions and dinners, and ground transportation to/from Southwest Florida International Airport (RSW) on March 11, 12 and 15 only.

**It does not include travel, lodging and personal incidental expenses.*

What is the conference cancellation policy?

- Cancellations on or before February 12, 2023: You can appoint a substitute senior-level executive, carry over your registration to 2024 Senior Living 100 or receive a refund less a \$100 service fee.
- Cancellations between February 13, 2023 and March 6, 2023: 60% of your registration fee will be carried over to a credit towards 2024 Senior Living 100.*
- Cancellations on or after March 7, 2023: Your registration fee will not be carried over and you will not receive a refund.

**Carry over registrations can only be applied to the 2024 Senior Living 100 Conference*



SENIOR LIVING 100

Leadership Conference

What is the conference attire?

Meetings/Education:

Business Casual

Spouse Program:

Resort Casual

Socials:

Resort Casual

Wednesday Breakfast:

Casual

Recreation & Suggested Attire:

Sunday, March 12

- Off-Shore Fishing: Comfortable attire and footwear that may get damp, sandals, hat, sunglasses and a light-weight jacket as temperatures on the open water ways can be cool
- NGALA Wildlife Preserve: Comfortable attire, gym shoes, sunglasses
- Sunday at the Pool: Pool attire, hat, sunglasses
- Hitting the Clubs 101: Golf attire, collared shirt, no jeans, no metal spikes, sneakers, hat, sunglasses

Monday, March 13

- Spouse Edison & Ford Winter Estates Tour & Lunch: Casual attire, comfortable walking shoes, hat, sunglasses

Tuesday, March 14

- Spouse Book Club: Casual attire
- Spouse Private Cabanas: Pool attire, hat, sunglasses
- Pick-Up Pickleball: tennis/active attire, sneakers, hat, sunglasses
- Private Cabanas: Pool attire, hat, sunglasses
- Olde Naples Bicycle Tour: Comfortable/active attire, closed-toe shoes, hat, sunglasses
- Paella & Sangria Cooking Class: Comfortable attire and shoes

What is the average temperature during the conference?

High: 80°, Low: 64°

Does the hotel provide complimentary Wi-Fi?

Wi-Fi in guest rooms and public areas is included in your resort fee. We provide Wi-Fi in the meeting space.

Does the hotel offer in-room dining?

In-room dining is available daily from 7:00 am – 10:00 pm.

Is there a business center in the hotel?

- The Business Center is located on the G (Golf) Level. It is staffed and open daily from 8:00 am – 6:00 pm. They may extend their hours when groups are in-house
- Self-serve working stations located next to the Business Center has computers and printers to use on your own and is open 24/7



SENIOR LIVING 100

Leadership Conference

What are the spa hours in the hotel?

The Spa is located on the G (Golf) Level and is open daily from 10:00 am – 6:00 pm. Please call (239) 514-6100 to book an appointment and mention Senior Living 100 to receive a 10% discount.

What are the Fitness Center hours?

The Fitness Center is located on the G (Golf) Level and open daily, 24 hours with room key access.

Where do I park at The Ritz-Carlton Naples, Tiburon?

The resort offers on-site valet parking for \$30.00 per day. Self-Park is available for \$20.00 per day.